NEW
Shield Provider Portal

Introducing Self-Service Medical Provider Billing Portal

Chesapeake Employers is pleased to announce the launch of the self-service Conduent Shield Provider Portal. The portal provides immediate access to your billing and payment information, saving your organization time and money by minimizing the need for the provider to call Chesapeake Employers for bill or payment status.

The Conduent Shield Provider Portal allows the provider to:

▶ **Review Outstanding Medical Bills:** Providers can easily check the status of medical bills submitted. This real-time visibility helps streamline the billing process.

▶ **View and Print Bill Images and EOBs:** The portal allows providers to access bill images and Explanation of Benefits (EOBs) directly. This feature eliminates the need for manual requests or calls to the payer.

▶ **Locate Payment Details:** Providers can quickly find payment information, including payment dates, amounts, and check numbers. Having this information readily available saves time and ensures accuracy.

▶ **Obtain Payer's Claim Number:** The portal provides access to the claim number associated with each bill. This is crucial for tracking and reference purposes.

By offering these capabilities, the Conduent Shield Provider Portal empowers providers to manage their billing and payment processes efficiently.

Conduent Shield Provider Portal Login