



## **Important Update on Claim Payments for Injured Workers!**

Chesapeake Employers Insurance has partnered with VPay/Optum Financial to enhance your claim payment experience.

### **Key Information:**

- All claim payments will now be issued by VPay/Optum Financial.
- Register for direct deposit for faster, more secure payments.
- Current direct deposit users must re-enroll in the new electronic payment program.

### **Steps to Enroll in Direct Deposit:**

1. Confirm your mobile phone number and email with your claims adjuster for two-factor authentication.
2. Look for a welcome email from VPay/Optum Financial to pre-register.
3. Follow the email instructions to complete enrollment.

**No Action Needed:** If you prefer checks, they will be mailed from VPay/Optum Financial from their location in Texas.

**Questions?** Contact your claims adjuster for assistance.