



ELEVATING YOUR POLICYHOLDER EXPERIENCE WITH PAY-AS-YOU-GO

Chesapeake Employers Insurance has partnered with SmartPay, an industry-leading pay-as-you-go solution that eliminates the hassle and unwanted surprises in workers' comp billing. By setting up pay-as-you-go billing, you can cut down on the number of checks to write and payments to remember, allowing you to focus on what matters most — the success of your business.



HOW IT WORKS

By using SmartPay, premium payments are based on your actual payroll, ensuring that the audit at the end of the policy term closely matches the premium paid. This minimizes the chances of large, unexpected payments or refunds. Here's how it works:

- Once the account is set up through Chesapeake Employers, you report your payroll through your payroll vendor or the SmartPay platform.
- SmartPay calculates the premium due based on the reported payroll.
- SmartPay debits the premium directly from your bank account.
- SmartPay then pays the premium to Chesapeake Employers.

SMARTPAY BENEFITS

- ✓ **Real-Time Payroll Reporting:** Report actual payrolls in real-time and enjoy the convenience of making cash-flow-friendly payments with each payroll reported.
- ✓ **Freedom to Choose:** Thanks to SmartPay's extensive network of payroll vendors and agents, you can continue working with the payroll vendor and insurance agent of your choice.
- ✓ **Eliminate Surprise Payments:** Say goodbye to large, unexpected payments and unpredictable end-of-term audits.
- ✓ **Dedicated Customer Support:** SmartPay's Customer Success team is available Monday through Friday, 8 a.m. to 8 p.m. ET, to answer any of your questions and provide support.

CONTACT SMARTPAY CUSTOMER SUPPORT

Have questions or looking for more information? Contact their support team by phone, email, or chat:



877.905.0786



support@smartpayllc.com



www.smartpayllc.com

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